

**2004 through Early 2006 Model Year Sienna All Wheel Drive (AWD) Run-Flat Tire
Customer Support Program**

Dear Sienna AWD Customer:

<VIN>

At Toyota, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, Toyota would like to advise you of an extension to portions of your Sienna's New Vehicle Limited Basic Warranty as they apply to your vehicle's Run-Flat Tires.

Toyota cares about our customers

In recent months, Toyota has received reports regarding uneven or premature tire wear on some factory-equipped Run-flat tires on certain 2004 through early 2006 model year Sienna AWD vehicles. Although the tires are normally covered by the tire manufacturer's warranty, we at Toyota care about your overall Sienna experience and want to reassure you that we stand behind our products. To this end, we have made arrangements for a special supplement to your vehicle's Warranty Coverage.

This Supplemental Tire Warranty Coverage is offered for a period of 3 years or 36,000 miles from the date of first vehicle use, which ever occurs first, for uneven or premature tire wear under normal use. This offer is limited to the specific vehicle listed above equipped with Dunlop SP Sport 4000 DSST P225/60R17 and Bridgestone B380 RFT P225/60R17 Run-flat tires on the involved Sienna AWD vehicle. For the purposes of this special program, "uneven" tire wear means uneven wear between the center treads and the shoulder tread areas and "premature" tire wear means a tread depth of less than 3/32" at any center tread.

Should you experience this condition, any Toyota dealer will inspect, and if necessary, make arrangements to replace the tire(s). This will include the cost of the tire(s), balancing, mounting, wheel weights and installation.

This offer is limited to your specific Sienna AWD whose Vehicle Identification Number (VIN) is printed above and is subject to the same conditions set forth in the New Vehicle Limited Warranty section of your Owner's Warranty Information booklet, with the exception of the supplemental warranty coverage on the run-flat tires. Damage incurred from accident or debris is not covered by the New Vehicle Limited Warranty or this warranty supplement. ***Please note that this coverage is for warranty work performed at an authorized Toyota dealer only.***

What should you do?

If you have not experienced this condition, please insert this letter into your Sienna's Owner's Warranty Information booklet for future reference.

In the event that this condition has occurred to the tire(s) on your Sienna AWD vehicle, please contact any Toyota dealer and make arrangements for inspection and, if applicable, tire(s) replacement. Please present this notice to the Toyota dealer when you bring the vehicle in for your appointment.

If you no longer own the vehicle, please utilize the enclosed postage paid form and provide us with the name and address of the new owner.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment if this condition has occurred on your vehicle. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 9:30 pm, Saturday and Sunday 7:00 am through 3:00 pm Pacific Standard Time.

A special brochure has been enclosed with this owner notification to answer some questions about these advanced technology run-flat tires; it also contains additional helpful information (for example, do I need to observe any special precautions when driving after a puncture and loss of pressure? Do I have a spare tire? Are there any special care requirements for the tires? What does the tire pressure monitoring system do?) After reviewing this brochure, we ask that you insert it into your vehicle's Owner's Manual.

What if you have previously paid for a replacement of the tire(s) for this specific condition as it applies to your 2004 through early 2006 model year Sienna?

If you have previously paid for the replacement of one or more of your tires during the applicable period, for an uneven or premature wear condition, please mail a copy of your repair order which includes the reason for replacement, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
Toyota Customer Experience, WC 10
19001 South Western Avenue
Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to process your request. Please note that damage incurred from accident or debris is not covered by the New Vehicle Limited Warranty or this warranty supplement.

We have sent this notice in the interest of your continued satisfaction with our products.

Sincerely,
TOYOTA MOTOR SALES, U.S.A., INC.